



## **On the road with Dale & Valley Homes**

Caption: Dale & Valley Homes' customer involvement team hit the road

Join Dale & Valley Homes on a vintage camper van tour of Wear Valley this summer.

We want to know what you think about how council housing is run in this area so we are going out and about to find out.

The camper van will be visiting a community near you and part of a massive consultation on new standards for how Dale & Valley Homes delivers its services.

Sam Brennand, acting customer involvement manager, said: "There has been a change in the way housing providers like us are regulated and, as a result, we are having to produce a new set of service standards.

"We are involving customers at all stages of the process and this is just the latest of several rounds of consultation. We hope people will pop along and tell us what they think.

"The tour is from August 16 to 19 beginning in Wearhead and ending in West Auckland. A full list of stops is on our website at [www.daleandvalleyhomes.co.uk](http://www.daleandvalleyhomes.co.uk)."

### **Van Tour Locations – W/C 16 August**

#### **Monday 16 August 2010**

Wearhead – Vedra Close Bungalows – 9.00am

Ireshopeburn – Main Street – 11.15am

St Johns Chapel – Market Place – 9.45am

Westgate – St Andrews Place – 10.15am

Rookhope – Hogarth Terrace – 10.45am

Stanhope – Dales Centre – 1.30pm

Frosterley – Westfield – 3.00pm

Wolsingham – Market Place - 4.00pm

Tow Law – Espin Place – 11.45am

**Tuesday 17 August 2010**

Billy Row – Stanley Way – 9.00am  
Low Mown Meadows – Green at West End Villa's – 10.00am  
Crook Town Centre – Market Place – 1.00pm  
Watergate – Ennerdale Drive – 2.00pm  
Howden – Hargil Haven Community Centre – 4pm

**Wednesday 18 August 2010**

Hunwick – The Green – 9.00am  
Sunnybrow – Huntsgarth – 10.00am  
Hall Lane Estate – Opposite Parkside School – 1.00pm  
Wear Valley – Cedar Crescent – 2.15pm  
Rosedale – Devon Drive – 3.15pm

**Thursday 19 August 2010**

Dene Valley – Behind One Stop Shop – 9.00am  
Coundon – Grey Gardens Community Centre – 10.00am  
Leeholme – Buckingham Terrace – 10.45am  
Bishop Town Centre – Market Place – 12.15am  
Woodhouse Close – Auckland Youth & Community Centre (AYCC) car park – 1.20pm  
Henknowle – The Manor Pub Car Park – 3.30pm  
South Church – St Wilfrids Walk  
St Helens – Selby Close – 4.15pm  
West Auckland – The Green – 4.45pm

Press release 097 26/07/10

Issued by Frances Griss, Media Consultant.

For Dale & Valley Homes,  
27 Longfield Road,

South Church Enterprise Park, Bishop Auckland DL14 6XB.

For more information contact Frances on 01388 770904 or 07734 297036.

**Notes to Editors**

Dale & Valley Homes is the arms length management organisation (ALMO) which manages the council housing stock in the Wear Valley area and was set up in 2006.

A not-for-profit company, our vision is to provide homes and neighbourhoods that our customers want to live in and are proud to live in.