

Conference Programme

Day one – Thursday 27th April 2017

9.30	Registration , refreshments and networking	Mezzanine Balcony
10.00	Chairs welcome Hugh Broadbent , Chair, National Federation of ALMOs	Symphony Ballroom
10.10	Keynote Session Terrie Alafat , CBE Chief Executive, Chartered Institute of Housing Setting out the challenges we face in housing at the moment – government policies, national finances, economic and political impact of Brexit.	Symphony Ballroom
10.40	Panel session: The Local Authority View John Bibby , Chief Executive, Association Retained Council Housing Joanna Killian , Head of Local Government, KPMG Adam Lent , Director, New Local Government Network Paul O'Brien , Chief Executive, Association for Public Service Excellence The panel will consider the context in which local authorities are now trying to deliver local services. They will consider the impact of funding cuts, increasing demand and the current economic operating environment. Exploring alternative ways to continue the delivery of good quality services and consider emerging thinking and alternative solutions.	Symphony Ballroom
11.20	Tea/coffee break	Mezzanine Balcony
11.40	Breakout sessions	
1	Networking session: ALMO Chairs session Chair: Tony Churton Vice Chair NFA This facilitated networking session is for ALMO Chairs only	Dolce
2	Breathing new life into communities? Anton Draper , Head of Estate Regeneration, DCLG Su Spence , Chief Executive, Poole Housing Partnership Gail Percival , Estate Services Manager, Poole Housing Partnership With the decent homes programme completed for most, ALMOs and Councils are now looking at some of the more difficult issues associated with parts of their stock. Be that problem's with non-traditional buildings, community safety and design or how to grow and maintain sustainable communities within areas where there are poorly designed stock or estates. With restrictions on HRA funding, the	Symphony Ballroom

	<p>retrenchment of other agencies and limited charitable and 3rd sector funding available, how is it possible to deliver sustainable neighbourhoods, build capacity of local residents to do more for themselves and access funding to shape the environment around and across our estates?</p> <p>In this workshop Anton will share Government's current thinking, policies and initiatives in relation to estate regeneration, and progress from the Michael Heseltine led-government panel on regeneration.</p> <p>Gail will also discuss the work undertaken in Poole to deliver an improved "place", the successes achieved and how this was navigated to achieve the right outcomes.</p>	
3	<p>Providing the right homes and care for an ageing population</p> <p>Maggie Rafalowicz, Associate Director, Campbell Tickell Dave Newmarch, Assistant Director, Housing Management and Responsive Repairs, Newark and Sherwood Homes</p> <p>As the population ages and older people are living longer, are the homes and services we currently provide for an ageing population fit for purpose? Increasingly, social housing landlords are reviewing their provision of sheltered and extra care housing to ensure that it will meet with future housing and care expectations as well as new models funding. This workshop will hear from an award winning ALMO facing these challenges to share the lessons learned so far and what they are planning next.</p>	Fortissimo
12.40	Lunch	Mezzanine Balcony
13.40	<p>Keynote: What role does housing play in determining living standards and life chances?</p> <p>Alison Inman, Vice President, CIH Lindsay Judge, Senior Research and Policy Analyst, Resolution Foundation</p> <p>Our new Prime Minister, Theresa May, wants Britain to be the world's great meritocracy – a country where everyone has a fair chance to go as far as their talent and hard work will allow. This session will consider what government needs to do with respect to housing to address the gap between the haves and have nots. It will consider the role housing can play in improving opportunities for tenants. How ALMOs can engage with tenants around training and employment and what steps can communities/families take for themselves?</p>	Symphony Ballroom
14.10	Breakout Sessions	
1	<p>Leading by example</p> <p>Paul Edwards, Director of Data Services, HouseMark Helen McHale, Chief Executive, Stockport Homes Lesley Roberts, Chief Executive, Wolverhampton Homes</p> <p>Winning accolades in 2016 as 24 Housing Chief Executive of the Year and first ranking in the top landlords' lists this session explores what it takes to deliver excellence and bring the support of the whole organisation with you. Helen and Lesley will share their individual journeys and some of the challenges, opportunities and rewards the recognition has brought their organisations.</p>	Dolce

2	Breakout Session 2 repeated as above	Symphony Ballroom
3	Breakout Session 3 repeated as above	Fortissimo
15.10	Tea/coffee break	Mezzanine Balcony
15.30	Keynote: Standing the test of time Vivien Knibbs , Interim Chief Executive, Cornwall Housing Greg Campbell , Partner, Campbell Tickell Ian Fitzpatrick , Chief Executive, Eastbourne Homes This session will explore the current operating environment for ALMOs and consider how ALMOs are adapting and diversifying in different local circumstances to create an ALMO model that is fit for the future. The session will consider different approaches taken by councils and ALMOs across the sector looking at twin-hatting models, wider local authority company models as well as a more traditional model but with closer working with its local authority partner.	Symphony Ballroom
16:00	Closing session: A few words from the Managing Agent Graham Maunders , Managing Director, CIH Consultancy	
16.15	Annual General Meeting (AGM)	Symphony Ballroom
16.45	Close of day one	

Day one evening – Conference Dinner and Awards celebration - Symphony Ballroom

19.00	Photography exhibition and drinks reception <i>Sponsored by Resource</i> Chris Smith 24 Housing to formally open the exhibition (Media Partner) All conference and dinner attendees will have opportunity during the drinks reception view the exhibition and cast their vote for the winning photograph.
19.30	Dinner welcome: Dinner Sponsor: Visual Metrics Neighbour Hub Table wine sponsor: CIH Consultancy Evening sponsor: Mears John Donnellon Blackpool Coast Housing: to welcome guests on behalf of dinner sponsor Hugh Broadbent Chair National Federation of ALMOs celebrates ALMOs success of 2016 and sets out the NFA focus for 2017.
20.00	Conference dinner and presentations Presentations: The winner of the photography competition will be announced after dinner followed by Guest speaker: Alistair McIntosh Chief Executive HQN Ltd

Day two – Friday 28th April 2017

09.30	Registration , refreshments and networking	Mezzanine Balcony
10.00	Chairs Welcome	Symphony Ballroom
10.10	<p>Keynote: Maintaining harmony</p> <p>Chris Grose, Head of Housing Advisory Services and Dispute Resolution, Capsticks Solicitors Chris Smith, Editor, 24 Housing</p> <p>This session will consider the outcome of the 24 Housing poll which asked “has Brexit had an impact on cohesion with our communities?” Chris will consider what Government and agencies should be doing in response to the deep divisions within our communities, and consider housing’s role and responsibilities in promoting community cohesion. This session will also share successful initiatives and practice from within the housing sector.</p>	Symphony Ballroom
10.45	Breakout Sessions	
1	<p>What’s it worth? Measuring the impact of resident engagement activity</p> <p>Graham Maunders, CIH Managing Director, Consultancy Darren Wilson, Neighbourhood Engagement Manager, Kirklees Neighbourhood Housing</p> <p>Workshop description: This session will consider the returns on investment in tenant engagement activity. Graham will consider appropriate levels of investment, measuring costs, and evaluating the return on investment. Darren will share Kirklees Neighbourhood Housing’s experience of resident engagement activity and consider current models and practical issues.</p>	Dolce
2	<p>The Policy Landscape</p> <p>Becky Rance, Chief Executive, Newark and Sherwood Homes Chloe Fletcher, Policy Director, National Federation of ALMOs</p> <p>Chloe will update attendees on current government policy, including the implementation of the Housing and Planning Act 2016 regulations and the 2017 Housing White Paper. The workshop will explore what this means for ALMOs and councils.</p>	Symphony Ballroom
3	<p>The evolution of Devolution II</p> <p>Robin Lawler, Chief Executive, Northwards Housing Helen Jaggard, Chief Executive, Berneslai Homes</p> <p>Helen will outline her experience of the devolution process and consider the challenges and opportunities that have presented themselves. Helen in particular will talk about how social landlords in the Sheffield Region are engaging with the new governance arrangements and share tips on how best</p>	Fortissimo

	ALMOs can ensure they are represented within the devolution structures and actively engage with discussions.	
11.30	Tea/coffee break	Mezzanine Balcony
11.45	Breakout Sessions	
1	Repeated as above	Dolce
2	Repeated as above	Symphony Ballroom
3	Repeated as above	Fortissimo
12.30	Lunch	Mezzanine Balcony
1.30	<p>Panel session: Unlocking potential - housing for everyone</p> <p>Laurice Ponting, Chief Executive, HouseMark Steve Coleman, Director of Development and Investment, Lewisham Homes Sue Coulson, Director of Partnerships, Rent Plus</p> <p>There is no argument that we have a national housing crisis and historical methods of supply have failed to deliver the volume and type of housing that is needed. The session will examine what could a new housing product or delivery model look like, and how homeownership can be realised. What might be the barriers and how can we unlock them? The panel will reflect on whose responsibility it is to address the crisis and who has the capacity to deliver at the volumes needed. Is it time to bridge the gap between the social and private rented sectors to create new solutions and housing products for everyone? Finally this session will consider where ALMO's fit into the bigger picture their freedoms and constraints.</p>	Symphony Ballroom
2.30	<p>Keynote: When Brexit Means Brexit</p> <p>Lord Bob Kerslake, Crossbench, House of Lords</p> <p>This session will be looking ahead to the opportunities and threats posed to housing by Brexit. Lord Kerslake will share his thoughts on what the likely impact on the political landscape and the potential opportunities/threats to the social housing sector, construction and supply will be post Brexit. What this will mean for housing and our communities/tenants in the future and what ALMOs and local authorities can do to support tenants where there are risks, and encourage them to grasp opportunities that Brexit could present.</p>	Symphony Ballroom
3.00	<p>Chair's Concluding remarks:</p> <p>Hugh Broadbent, Chair, National Federation of ALMOs</p>	Symphony Ballroom
3.15	Close of conference	

*Programme subject to change